idaptive

Idaptive Provisioning and Identity Lifecycle Management Services

Automate All Lifecycles and Provision Access All from a Central Control Point

Adopting cloud applications and enabling mobility comes with hidden costs for IT — the complexity of managing identity silos within applications and endpoints. Whether employees, contractors, customers, or partners — each relationship with an organization not only has its own unique identity but also its unique access requirements. Maintaining and managing these accounts, entitlements, special permissions, and resources is often a highly manual and daunting task for IT.

Manual Administration — Costly and Inefficient

Implementing a new cloud application deployment can introduce a significant burden of manual user administration for IT. Creating accounts and roles manually for each employee to multiple applications, ensuring those employees have appropriate level of access within each application, ensuring that the appropriate users approve the access for the employee, pushing the applications to mobile devices, desktops, and laptops, and revoking access when employees leave or devices are lost — it's all administrative overhead that can easily overwhelm helpdesk managers or IT admins.

Security and Compliance Pitfalls

From the day they start to the day they depart, how does an organization efficiently manage employees' access to all their applications? Ensuring the right app access from various endpoints not only makes the user productive on day one, but it's also important from a security perspective to be able to provision users with the right access based on role, and instantly change that access as employees' roles change. When a user leaves a company, IT usually only has a limited amount of time to deprovision the user from all the systems the user has access to, so that a disgruntled employee doesn't continue to have access to secure company data within these cloud applications. The picture becomes even more complicated when enterprises must solve lifecycle management of not just the user and their apps, but also of their mobile devices. Offboarding is just as critical as onboarding and the ability to automatically revoke, suspend, or disable accounts across all apps when a user is disabled or removed is vital.

Managing All Lifecycles End-to-End

From onboarding through termination, Idaptive comprehensively manages all identities and their access requirements for each user, ensuring your policies are consistently applied across all applications and resources, helping organizations increase efficiency, improve security and enhance organizational agility.

Idaptive's account provisioning functionality enables IT to automatically create user accounts across 2500+ cloud applications and platforms, including Office 365, Box, Dropbox, Concur, and Zendesk.

IT can instantly deploy cloud applications to new users immediately and assign their access to multiple platforms and devices, all from a single enterprise directory like AD. Idaptive Lifecycle Management Services quickly provision and de-provision application access from Active Directory, eliminating error prone and time-consuming tasks associated with manual account creation and account disablement.

Through automated account management, Idaptive enables true application lifecycle management from beginning to end. Automate every stage of the employee app lifecycle to ensure managed, secure access. Take advantage of Idaptive's self-service features, such as allowing users to reset their Active Directory passwords, requesting temporary or permanent access to apps, all to reduce helpdesk loads, improve efficiencies and free IT resources for more critical tasks.

Identity Management and Governance from Start to Finish

Idaptive Provisioning and Lifecycle Management Services

provide security, simplicity and control from beginning to end. Get automatic user provisioning to the right apps access based on role, manage new device authorization and on boarding, and revoke access when users leave. Fully automate user provisioning service to streamline creating, changing and revoking user access based on user lifecycle events, so you can cut the time and cost of provisioning user accounts.

Address identity governance with policy enforcement and customizable workflows as well. Deep integrations with partners such as ServiceNow also help automate processes, leveraging ServiceNow's advanced workflows to offer self-service application access request for end-users, access certification, entitlement and role discovery. Save time via automatically creating, updating or de-activating user accounts across applications and resources with workflows for managers and LOB approvals and gain visibility into who has access to which applications and resources, how they received access, and when changes occurred. Empower organizations with advanced control of identities with automation through policies, workflows, and APIs for comprehensive customization.

SECURITY
- Account provisioning automatically revokes access to cloud and mobile access based on role changes at every stage of the employee app lifecycle to ensure managed, secure access

- Provide secure one-tap access to apps, and push appropriate web and mobile apps to devices
- See access reports, failed login attempts, unused accounts, and customize them to stay on top of app and device risks.

SIMPLICITY
- Simplify with rich integrations and real-time provisioning triggered by your HR systems including Workday and BambooHR
- Automate fulfillment management for Apps through integration with ServiceNow workflows
- Deploy thousands of apps instantly through Idaptive's App Catalog which includes many pre-configured applications that support protocols like SAML for SSO and SCIM for provisioning
- Automate with self-service application requests

CONTROL
- Centrally monitor user access across all your applications
- Federate identity from on-premises and cloud-based directories with lifecycle awareness and extensibility
- Improve efficiency by deploying the right apps the first time

FEATURED HIGHLIGHTS

Automatic User Provisioning

Provision users with the right access based on role. Revoke access when appropriate.

Automated Account Management

Automate licensing and entitlements and manage new device authorization and on-boarding

Inbound Provisioning

Integrate existing HR systems to serve as the master record and single source of truth

Custom App Integration

Automatically create accounts using protocols like SCIM. Integrate to custom apps, on-premises apps, or mobile apps all across your hybrid IT environment.

Ready to learn more?

Please contact us at
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